



## Frequently Asked Questions

### **How many adults should I bring?**

The museum requires at least one adult per every 7 children in a group. Adults with a group are FREE. With large groups the museum recommends no more than 1 adult for every 3 children, as it can get crowded with too many adults around.

### **A parent wants to bring a student's sibling. Is that okay?**

If it is okay with you, and as long as the child is 6 or under then that is fine. The child will however be counted as part of your group. You will have to pay the same amount for the child as the rest of the children in your group.

### **Do parents and other adults have to pay for parking?**

No! The museum validates parking for any visitor to the museum. Please advise adults to get a free exit ticket from the front desk staff before they leave.

### **Where should the bus park?**

MHCM has limited parking. We are also getting increasingly busy, the parking lot can get full very quickly leaving no room for a bus to maneuver. Therefore we ask that buses drop off students and park down the street at nearby Waryas Park. To pick you up, buses can then park in front of the museum and museum staff will let you out the backdoor right next to the bus.

### **What should I expect when I arrive?**

An educator will greet you and guide you to the museum. We will give each of your children and adults a sticker to wear to show that they have checked into the museum. We will also give your children the rules of the museum and answer any questions from adults.

### **What should I expect inside the museum?**

Your adult chaperones are required to supervise your children. You can explore any of the museum galleries except for Early Learning Junction which is open only to children 4 and under. If you have a large group (20 children or more) it is recommended that you split into two groups and have one group explore upstairs and the other explores downstairs. There are restrooms on each floor. To learn more specifics about our exhibits please find us online: <http://mhcm.org/exhibits/>. An educator will work with you to schedule any programming you have signed up for.

### **Where should I eat lunch?**

If you would like to eat in the museum or the museum's pavilion you must pay an extra dollar per child. We will provide tables and help cleanup when you are done. Paying for lunch also adds an extra half hour onto your trip. If you do want to pay extra for lunch you are welcome to have a picnic in nearby Waryas Park or Upper Landing Park.

### **Some of my students are museum members, do they still have to pay?**

Yes. Membership benefits only apply to people visiting the museum as individuals, not as groups.

### **Can I stay longer than my allotted 2 hours?**

No. The museum has other groups and programs, and must plan staffing schedules to accommodate groups for when they are scheduled. If you have extra time before you must leave we recommend you take a walk along the Hudson waterfront or visit the elevator to the Walkway over the Hudson right next door.